

35 Timberwood Rd.
West Hartford CT 06117

November 26, 2015

George Harte Jr.
President
Harte Family Motors, Inc.
341 South Broad St
Meriden CT 06540

Dear Mr. Harte,

I am writing to you about the positive experience with Harte Nissan and Harte Collision Center.

Last year I purchased a new Nissan Altima at Harte Nissan. Two months ago, I was sideswiped by a tractor trailer, damaging the passenger side and front end. I was totally horrified at the prospect of the experience with insurance-coordinated repairs and body shops.

I want you to know that the repair work at Harte Nissan and Harte Collision Center was the best experience one can expect under the circumstances.

I picked-up the repaired car about a month ago. Victor Schmidt from Harte Nissan coordinated the front end repairs and Lenny Brusquet, from Harte Collision Center oversaw the body work and worked with the insurance company. After the repair work, the car looks and runs like on the day I picked it up new.

I had no reason to intervene or interface with the insurance company; between the two gentlemen they covered all the aspects of the repairs.

I just wanted to make you aware of the quality of these two employees.

Based on my experience I am happy to recommend Harte Nissan and Harte Collision Center.

Sincerely,

Andre Leonid —